



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

Date 11th November 2019

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/19/10/30.

You requested the following information, please also see our response below:

Under the Freedom of Information Act please can you provide following information related to the following postcodes. Please could that information cover the time period from June 2013 to date. Please can you break down the information and provide the data year by year.

(a) RH11

(b) RH10

1, Number of calls made to the emergency services year by year

Please see table below:

Year	Total Calls to RH10	Total Calls to RH11
2013*	6563	6199
2014	11579	11198
2015	11540	11209
2016	13351	12808
2017	14132	13544
2018	14913	12996
2019**	18595	15869

*This data is from 1st June – 31st December 2013

**This data is up to and including 30th September 2019

Please note this relates to the total number of calls in to the Emergency Operations Centre. This will include Hear & Treat incidents as well as duplicate calls, cancelled by caller, etc.

2, Number of patients treated at the scene after making that call to the emergency services year by year

Please see table below. Please note there may be more than one patient on each incident.

Year	Total Treated on Scene RH10	Total Treated on Scene RH11
2013*	1868	1603
2014	3669	3066
2015	3458	3012
2016	3846	3246
2017	3487	2987
2018	3564	2936
2019**	2954	2410

*This data is from 1st June – 31st December 2013

**This data is up to and including 30th September 2019

Please note due to the data validation checks the values may differ slightly if a similar request was made previously

3, Number of patients admitted to hospital after making that call to the emergency services year by year

Please see table below. Please note there may be more than one patient on each incident.

Year	Total Conveyed RH10	Total Conveyed RH11
2013*	3130	3327
2014	5205	5695
2015	5315	5662
2016	5913	6249
2017	5572	6103
2018	5576	5794
2019**	4419	4309

*This data is from 1st June – 31st December 2013

**This data is up to and including 30th September 2019

4, Number of patients who died after making that call to the emergency services either, on route to the hospital, after admission to hospital or at the scene year by year

We do not hold this information

5, How many (if any) deaths have been recorded in relation to these postcodes since 2013. please provide that data year by year.

Please see table below. Please note this was identified in scanned freetext fields on the patient clinical records (PCR). Please treat values with caution due to inaccuracies associated with OCR (Optical character recognition).

Year	Total RH10	Total RH11
2013*	*Less than 10	11
2014	34	24
2015	18	*Less than 10
2016	14	16
2017	22	21
2018	31	24
2019**	27	19

*This data is from 1st June – 31st December 2013

**This data is up to and including 30th September 2019

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust